

Mjøsen Skog BA – report to PEFC Norway

A. General information

Site	Lillehammer	Date of audit	25-29 May 2009
Type of audit	PA 2	Version/Date	1/May 2009
Contact	Jan Gaute Lie		
Audit Leader	Jan Gjestang	Medrevisor(er)	
Scope	Purchase and sale of Roundwood, Forest Treatment, Woodlogging and Forestry Planning.		
Focus LS (if actual)	<ul style="list-style-type: none"> • Health, Safety and Welfare • Silvi Culture 		

B. Total impression without focus areas

Positive indications	<ul style="list-style-type: none"> • In general Mjøsen fulfill internal and external requirements • Only one external enquiry of negative character • High customers satisfaction • Systematically way of working and open communication policy gives company high creditability • Silvi Culture services and follow up activities of high quality • High rate of effectiveness and flexibility in wood supplies
Areas of improvement	<ul style="list-style-type: none"> • Need to improve training and calibration of forestry planning employees • Need to improve processes to incorporate contractors as suppliers into Mjøsen management system and tools • Improve training level of forest managers in using IT tools and external databases • Improve use of non conformity system

C. Non conformities and observations from audit

Number or findings related to LS:	NC: 4
Findings related to:	<p>Observations: 3</p> <ul style="list-style-type: none"> • Training in use of external databases – environmental info • Control with- and knowledge of local regulations • Documentation of executed forest harvesting and planting operations have to be improved • Forest owners Landscape Ecologic plans have to be reviewed and quality to be verified • Procedures to ensure forest owners harvesting operation in neighbor stands to Key Biotopes need better implementation with local forest managers • Working environmental issues need improvements at working sites

D. External communication - enquiry

External communication	<p>Number of external enquiry: 1</p> <ul style="list-style-type: none"> • Damage to terrain by terrain transport. Followed up by repairing activity
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